

CONTACT

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BASE	Clermont-Fd (63)
MOBILE	CH · Lux. · Dubai

SKILLS

- Branch & operations management
- Team leadership & hiring
- P&L, margins, budgets
- Restaurants & F&B, HACCP
- Purchasing & negotiation
- Scheduling & service quality
- Business creation

LANGUAGES

French	Fluent
English	Fluent
Arabic	Native
Hebrew	Bilingual

EDUCATION

Executive MBA
ESC Clermont · 2010 – 2012

Business Project Manager
ESC Clermont · 2009 – 2010

French as a foreign language
France · 2003 – 2004

BTS (HND) in IT & Communication
SIVAN, Haifa · 1998 – 1999

Assistant accountant certificate
Ramat Gan · 1996 – 1997

CERTIFICATIONS

SSIAP 2 · fire safety team leader
after SSIAP 1 (France)

Taxi licence · Driving licence A & B
MS Office, management software

FERASS HUSSEIN

OPERATIONS DIRECTOR · BRANCHES, RESTAURANTS & SERVICES

Stable teams, profitable sites, loyal clients. 20+ years leading branches, restaurants and profit centres. Executive MBA, four languages. Seeking a salaried leadership role in hospitality, a branch network or services. Available at short notice.

20+	13 years	4	4
YEARS OF MANAGEMENT	IN RESTAURANTS	WORKING LANGUAGES	BUSINESSES FOUNDED

01 KEY ACHIEVEMENTS

5 years
Head of the SOS Sécurité branch: 16 staff, reporting to senior management.

3 concepts
Restaurants founded, one sold successfully; Chamburger built to last.

No. 1
Voted Cellcom employee of the year, leading 34 telesales agents.

02 EXPERIENCE

IN FRANCE · CLERMONT-FERRAND

2024 → — Founder & Managing Director · Taxi Jaune, medical transport
- Built the company from scratch; 8 to 12 trips a day, scheduling and patient flow management.
- Health-insurance billing, financial follow-up and compliance; clients served in 3 languages.

2013 – 2024 — Restaurant entrepreneur · Chamburger, Asian concept
- Founded Chamburger (2014), under management lease for 5 years, and an Asian concept sold successfully.
- Ran about €250k annual revenue: P&L, purchasing, supplier negotiation, costs and margins.
- Team of 5: hiring, training, scheduling, HACCP; customer loyalty and online reputation.

2007 – 2012 — Branch Manager · SOS Sécurité, security services
- Ran the branch, 16 staff: hiring, scheduling, appraisals; staff representative bodies.
- Prevention plans, quality control, reporting to management; liaison with clients, police and fire services.

2006 – 2007 — Founder & Manager · Kalife Café Store, fast food
- Created the concept, tailored the offer, managed stock, hygiene and accounts.

IN ISRAEL

2005 – 2006 — Restaurant Floor Manager · Amadeus, fine-dining restaurant — Team of 10: hiring, scheduling, stock, cash, receptions and events.

2004 – 2005 — Sales Manager · Eurocom, Panasonic group — Team of 4: prospecting, sales strategy, budget follow-up.

2000 – 2003 — Telesales Unit Manager · Cellcom, mobile operator — 34 telesales agents: training, targets, retention. Voted employee of the year.

1998 – 2000 — Collections Manager · Dagash law firm — Team of 6: debt recovery procedures, administrative and financial follow-up.